



Curbside Pickup & Phone Orders: *Details and FAQs*

Belgian Nursery will be reopening to walk in customers on **Wednesday, October 14**. For those customers who do not feel comfortable shopping in person, Belgian Nursery will continue to offer curbside pickup!

We're happy to take orders by email or over the phone, and after we've confirmed your order, we will process payment over the phone (either by Visa, Mastercard or etransfer) and then your order will be ready to be picked up at our store.

Email info@belgian-nursery.com with your name, phone number, and order details, or give us a call at 519-648-2608. We continue to offer our full range of products, and are fully stocked in:

- Tropical Houseplants
- Orchids, Bonsai & Air Plants
- Cacti & Succulents
- Soils, Fertilizers, and other bagged goods
- Pots, Pot Covers, Giftware and other hard goods

When all the details for your order are complete, we will schedule a time during our regular business hours when your order can be picked up at our location. This time will be approximately 24 to 48 hours after your order is completed & confirmed (longer wait times may occur due to order volume).

We're excited to continue to provide beautiful plants to our customers, so thank you for your continued support during this time. Please check out our website, facebook, or Instagram feeds for updates as more items become listed. Continue reading for more details about this new program, and we look forward to helping you get growing.

Thanks,

The Belgian Nursery Team

The Essential Details:

- Curbside pickup is available Wed – Sat from 10:00am - 4:00pm
- **Email info@belgian-nursery.com** with your name, phone #, and order details and an associate will be in touch, or give us a call directly at 519-648-2608
- Sorry, we do not offer delivery at this time.
- All order must be **prepaid** by Visa, Mastercard, etransfer or Belgian Nursery gift certificates.. Sorry, we cannot accept cheques or cash for curbside pickup orders.
- All orders are final sale. No exchanges or returns.
- Plants may not be exactly as shown in photos. If requested, a photo confirmation of your order can be emailed prior to processing payment.
- Please arrive for pickup at your scheduled date and time
- Please park in the designated curbside spots outside the main store when you arrive and call 519-648-2608 with your order number. Your order will be brought out for you to load.