



Wed. June 10th, 2020

Belgian Nursery Announces Temporary Closure for 2020

Spring is always a hectic and busy time, but 2020 has certainly been the most unusual year in all our 61 springs here at Belgian Nursery. With the launch of our online store and curbside pickup program, we are grateful we were able to get a little bit of spring colour out to so many of you.

This year's challenges have forced all of us to reflect on our direction and try to find the best path forward. Here at Belgian Nursery, we have taken this opportunity to look openly at our business, what it means to us and to our community, and to see where it might lead us next. We found that some areas of our business might benefit from a little extra tending, and others could maybe use a good pruning. As in the garden, some things must occasionally get cut back to make room for others to flourish. For the continued health and growth of our business and ourselves, this is such a moment. We have decided to grow back to our roots: refocusing on the core of what makes us special, and weeding out the overgrowth to better serve the whole.

We want to continue providing the very best in quality plants for our community. Our vision is still evolving, but we look forward to a new and exciting direction, and a reignited passion for growing and sharing our favourites with you.

To facilitate these positive changes and recharge after the remarkable season behind us, we have decided to **temporarily close our doors** and take some much needed respite this summer. **From July 26th until mid to late fall, we will be completely closed to the public**, including walk in customers, our online store, as well as phone and email inquiries. During this time our staff will be busy getting everything ready to welcome all of you back in the fall and start this new chapter together.

We will miss all of you this summer, and we thank you for your continued support and patience throughout these difficult times. We wish everyone a safe and fruitful summer and we look forward to sharing more exciting developments soon! Our family appreciates what a unique gift our nursery is, and we look forward to sharing our new look with all of you down the road.

Sincerely,
The Belgian Nursery Family

Luc & Rosie Lombaert

Julie Clancy

Rosemary Van Roose

Temporary Closure – Frequently Asked Questions

Why are you temporarily closing?

Over the last few months, we have taken a look at our history and have found that some areas of our business might benefit from a little extra tending, and others could maybe use a good pruning. As in the garden, some things must occasionally get cut back to make room for others to flourish. We want to continue providing the very best in quality plants for our community, and need to take a few months to reimagining what that looks like for us.

Are you closing permanently and/or going out of business?

No, we're not closing permanently – this is a temporary closure for a period of several months while we take time to grow back to our roots and focus on the core of what makes us unique as a business.

When will you be reopening?

Currently, we do not have a set date for when we'll be reopening. We intend to announce our reopening plan in fall of 2020, and will have more details then about when we'll be open to the public again and what kind of changes you can expect to see.

What will happen to my gift certificates?

Belgian Nursery gift certificates never expire, so any gift certificates that you have will still be valid and accepted when we reopen.

Can I still order from you right now?

We cannot process any orders while we are temporarily closed.

What kinds of changes are you making when you're temporarily closed?

The specific details of which product lines we might be pruning and the kinds of changes we are making are still up in the air, so we don't know what product lines we may discontinue. Keep in touch with us via our website, Facebook or Instagram during our temporary closure for the occasional sneak peak as our staff are hard at work!

For general inquiries, please contact info@belgian-nursery.com